STATE RESOURCE CENTRE, KERALA
Under the Ministry of Human Resource Develeopment
Government of India

ONLINE TRAINING PROGRAM
BASIC COURSE ON
HEALTHCARE QUALITY MANAGEMENT (BHQM)

Organised By :

MENTOR B

SHAPING A BETTER FUTURE

ABOUT SRC, KERALA

State Resource Centre, Kerala is an institution working under the Ministry of Human Resource Development (Government of India) and managed by General Education Department, Government of Kerala. Secretary of the General Education Department, Govt. of Kerala is the Chairman of SRC. SRC Community College is an institution promoted by SRC for providing need based, specific academic programs leading to Certificate and Diploma courses. Community College offers locale specific and tailor made programs to meet the local needs of the community by using approaches that will be most acceptable to workers in a given community.

OVERVIEW OF THE PROGRAM

Quality management in hospitals is of critical importance to the healthcare industry and to the patients. Everyone in the sphere, from physicians to supportive staff - needs to be aware of the importance of quality management system in healthcare. The most basic purpose of imparting quality management in healthcare is to make sure that the patient is well taken care of in the health care settings. Adapting standards and instilling processes into the healthcare system with the help of management techniques and tools will assure quality practices in healthcare.

Quality improvement in health care sector leads directly to better patient outcomes, improves operational productivity, increases patient and staff satisfaction, and reduces costs.

This program is designed by including the basic aspects of healthcare quality in concise yet comprehensive manner, covering both the clinical as well as managerial aspects for creating certified quality professionals. Certified Quality professionals can be lucratively employed in institutions for implementing, sustaining and improving all kinds of quality/accreditation programs.

PROGRAM CURRICULUM

On successful completion of the programme the learner will be able to understand the Principles and Concepts of Quality Management, Patient Safety in Health care Processes, Quality Standards & Quality Assurance in HCO's , Principles &Tools of Data collection and Performance Measurement, Clinical Management Planning and its Quality perspective etc.

ELIGIBILITY FOR ADMISSION & COURSE FEES

- **Candidate should have Degree in Medical subjects, BSc (Nsg.)/GNM, Degree/Diploma in Paramedical/ Hospital Supportive Services.**

- **Course Fee Rs.2500/-**

COURSE METHODOLOGY & ASSESSMENT

Duration of the program is 1 month. Four live online classes covering the Six modules of the program curriculum will be scheduled on Holidays/Sundays. The text material of each module will be made available on the interactive platform developed and maintained by SRC. Each candidate can access the module content by using the link provided by SRC on successful registration of the training program. Final evaluation is based on the marks scored from the online exam and from the evaluation of the completed online assignments respective to each module.

PROGRAMME HIGHLIGHTS

- An online certificate Programme on Healthcare Quality Management by a Government Agency.
- Faculty panel includes experienced Doctors, NABH consultants & Quality Professionals.
- The course modules will be instructed with the support of live contact classes, recorded video sessions and subject text articles posted in the online platform.
- The time slots of the live contact classes are scheduled on holidays for ensuring the participation of the employed staff category.
- Quality Management professionals attending this programme can implement policies and procedures pertaining to various quality standards in health care settings.
- Employed as well as Non-employed candidates can attend the programme.
- The successful completion of this program will help the candidates in joining directly to the advanced certificate program on Healthcare Quality Management (CHQM) on a reduced fee structure.

BHQM-1 SESSION SCHEDULE

PROGRAMME PHASE	Schedule*	
Registration	01-11-2020	15-12-2020
Live Contact Classes	20-12-2020	27-12-2020
	03-01-2021	10-01-2021
Final online Exam	24-01-2021	

HOW TO APPLY

How to apply: Candidates should fill the prescribed online application form, which can be downloaded from the website www.srccc.in The fee payment can made through online transfer to SRC Community College (SBIN0070506) account no: 67110485618. The filled application form with copy of certificates and reference number of the online fee payment (Rs.2700/- (Course fee of Rs.2500/- and Registration fee of Rs.200/-)) should be send to the below mail address on / or before **15th December 2020. Enquiry Helpline: 9048110031, 9447049125**

- The Director, State Resource Centre-Kerala, Nandavanam, Vikasbhavan.P.O, Thiruvanathapuram - 695 033, Tel: 0471-2325101,2325102, Tele fax: 0471-2326101, Mob: 9446695102, e-mail : keralasrc@gmail.co

- The Director, MENTOR-B, SRC- Nodal Centre, N.S. Sevanakendram Complex, N.S.Hospital, Kollam-691020, Ph: 9048110031, www.mentoronline.com, e-mail: mentor.kollam@gmail.com

*Conditions apply